

Dear Charterer,

DATE

possible, we came up with this form which, we believe, will help us to improve the condition of our charter yachts. Therefore we kindly ask you to complete the form and return it to a member of South Aegean Yachting staff. Charterer's name: Yacht's name: Charter dates: from to Agent abroad: EXCELLENT **VERY-GOOD** GOOD FAIR 1. How would you describe South Aegean Yachting staff services? 2. Were you satisfied with the condition of your Yacht? 3. Were you satisfied with the condition of the Yacht's equipment? Please indicate if something was missing or was in poor condition **VERY-GOOD** EXCELLENT GOOD FAIR 4. Was the check-in procedure satisfactory? 5. Was the inventory list complete? 6. Boat Clean If something was missing please indicate If you have any suggestions, comments or anything that you think would improve our services, we would be grateful if you note it here below:

The Charterer

In our continuous effort to make your sailing trip as comfortable and relaxing as